

**H.R.** SOFTWARE SOLUTIONS PVT. LTD.

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# HealthDesk

# OnDemand<sup>TM</sup>

*A Complete ERP Hospital Automation Software*



**HRSS**  
*Ready for Tomorrow*

# HealthDesk OnDemand™

**HealthDesk OnDemand (Hospital Management System )** is a product developed by HR Software Solutions Private Limited (HRSS), A leading Integrated Professional System with more experience in product Software development. HealthDesk OnDemand system is a Complete ERP Hospital Automation Software that includes all types of Hospital Management & Administration profile as Front Desk, Registration, Admission, OPD, IPD, Doctors, Nursing, OT Room, MIS Reports, Utilities, Control Panel, Multiuser work over LAN & Multi Location also. It's easy to use & powerful system for Hospital Administration, Management and patient access. Hospital System provides a connected-integrated solution which reduces work from Staff & administrators with lower total cost of ownership. HealthDesk OnDemand an integrated new generation hospital management software which converges latest technology and your administrative process to manage work process within the hospital. This is designed for multi-speciality hospitals, to cover a wide range of Hospital administration and management processes. It is an integrated client server application which uses microsoft technologies as Front End and Flexible back end.

## MODULES

- \* Front Desk Management
- \* OPD Management
- \* IPD Management
- \* Billing Management
- \* Doctor Management
- \* Patient Management
- \* MIS Reports
- \* Utilities
- \* Control Panel

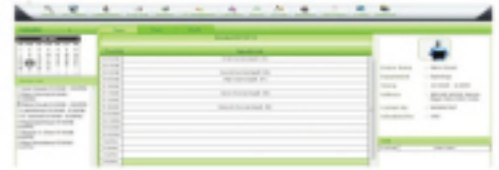


## Some very Important Features of ERP:

- \* **HealthDesk OnDemand**- Web based ERP Solution.
- \* Inbuilt database back up facility for safety and reliability.
- \* Complete system will be available online & offline with centralized data processing.
- \* Multiple Branches can be connected to each other through common centralized server.
- \* It provides a facility to automatically prepare all types of bill & reports (OPD , IPD, Discharge etc) SMS & E-mail Alert System.
- \* It provides Administrator to give permissions as read, write, modify, print to users or group of users on a particular form/module.
- \* Compatible with Hardware devices Like:-
  1. Attendance Machine, Barcode readers.
  2. Smartcard Facility, Biometrics.
- \* **HealthDesk OnDemand** will help you for easy change from manual to computerized one.
- \* Minimize hand written work from admission to discharge formation; IPD to OPD.
- \* Proper Doctor scheduling (Time table).
- \* Big time saver and really facilitates communication among the management, staff and the patient.

## \* Front-Desk Management

Front Desk Management Module of **HealthDesk OnDemand** aintenance tricks for appointments, Doctors scheduling, Patients, gate-pass for visitors/suppliers & dispatches/received, acknowledgments, complaints, and issuance of Birth Certificate/Dead Certificates, and generate multiple valuable reports etc.The room allocation information is real time and exact location / bed of the patient at that particular point in time is constantly updated.



## \* OPD Management

OPD Registration When a patient comes to the reception desk, A new registration number is automatically Allotted to him. His personal details like Name, Age, Sex, Address etc. and the services desired are feeded into the software.OPD Billing / Collection Billing of all OPD patients with complete details of Patient Information, Services provided like Consultation, Laboratory, X-ray, Ultrasound, Medicines, Procedures etc. along with Payment details.



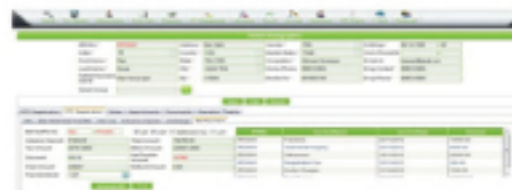
## \* IPD Management

IPD registration When a patient comes to the reception desk for admission, A Separate new registration number is automatically allotted to him. His personal details along with the details of Admission, Room, Consultant, Surgeon, Diet, etc. and the Advance Payment made are fed into the software. The Software will record all this information and print the related documents. IPD Billing On-line billing of all IPD patients with details of Patient Information, Services provided on daily basis like Room rent, Operation, Delivery, Oxygen & Other Gases, Consultation, Nursing Charges, Laboratory tests, X-ray, Ultrasound, Medicines, Procedures etc.



## \* Billing Management

Billing management system is a flexible solution for efficient billing without manual errors and time consumption. The module is highly customizable to adjust to client's unique needs. It is capable of handling and recording various payment types such as cash or credit, partial or full payment and dues or defaulters.This hospital billing system involves posting into individual accounts, voucher printing, preparing bills, generating Income and Expense analysis etc.



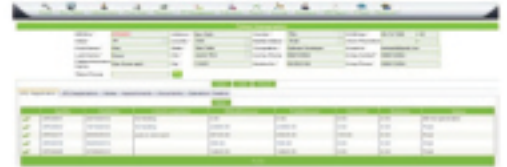
## \* Doctor Management

Doctors Management System is an inexpensive for the Receptionist's appointment book. **HealthDesk OnDemand** keeps track of the patient's current insurance coverage, no-show appointments, Easy "click and fix" appointment - with reason for visit. Full view of patient's demographics and insurance details, Tracks availability of multiple doctors at multiple offices, Quick new patient registration directly from this module.



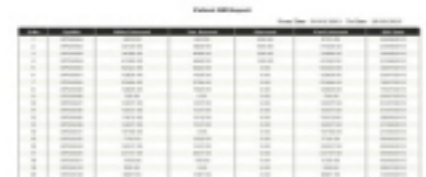
## \* Patient Management

The system also acts as a patient management system, which tracks patient's information at all levels right from the registration to doctor's prescription, prescribed tests, reports, payment, dues and information about his previous visits. With expert logic, user-friendly interface and security imposed throughout the system, **HealthDesk OnDemand** delivered its clinic management system to many reputed clients located across the globe. Managing the patient flow effectively is a real time requirement. We have made this tricky process simple.



## \* Accounts Management

The Accounts Management is a complete accounting package in itself. This module features options for daily requirements, ranging from day books, general ledger, schedule balances, trail balance, income/expense statements and balance sheet accounts and also allows to drill-downs from balance sheets to vouchers and automatically manages posting of fees into appropriate accounts heads. Apart from this, the user is not restricted with only automatically posting but the generic accounting processes are also available as in most popular accounting packages.



Sl. No.	Particulars	Debit	Credit	Balance
1	Opening Balance			
2	Income			
3	Expenses			
4	Profit			

## \* MIS Report

The Report module is a fundamental module of **HealthDesk OnDemand** which generates numerous reports that includes Frontdesk details, Patient registrations, Patient admissions, Doctors, Nurses & ward's reports and many more. All modules and the desired reports can be generated according to the required users.



Report Name	Description	Generated By	Generated On
Patient Registration	Summary of patient registrations	Admin	2011-11-15
Patient Admissions	Summary of patient admissions	Admin	2011-11-15
Doctors	Summary of doctor activities	Admin	2011-11-15
Nurses	Summary of nurse activities	Admin	2011-11-15
Wards	Summary of ward activities	Admin	2011-11-15

## \* Control Panel

Access right at module and function level allow for control and accountability.

- i) Create Users: You can be create users by the software.
- ii) Users Group: It can be uses among a group of employees in a single time.
- iii) User's Right: Administration allows an admin to have full control on delegation of authority to the various employees so that their domain of operation may be restricted to their own department only. No employee is able to see/edit/modify the information that is not pertinent to his/her role in the organization. This acts as a great management tool and allows authorities to have direct control over the employees' access to the software and to the Hospital's information resources in general.



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